

Tigard United Methodist Church Rating Form

Thanks for taking time to help make Church better! While positive feedback is nice, Tigard UMC is primarily looking for "constructive criticism" - please be 'brutally' honest about anything you don't like. Please answer **any or all** of the following questions...

1. Ratings (1-5, 5 is best):

Overall _____

Singing _____

Friendliness _____

Preaching _____

2. First Impressions

Why did you choose to visit? How did you hear about this church?

Was the building easy to find? If you drove, was it hard to find parking? How about the exterior or interior signage – what would you do differently?

Did anyone approach you and speak to you before the service got underway? If so, how did you feel about that? Can you share their name(s)? Did you know them before your visit?

3. General Observations

As you observe the people "doing their church thing", what goes through your mind? Are you able to understand why they do what they do? Do they seem sincere?

What do you think about the rituals (the liturgy or the program)?

Check out the church program/bulletin. Is there anything in it you find confusing or offensive? If this were your "business" how would you improve this communication piece?

4. Music & Prayer

What did you think of the music? Did you enjoy any of it? Was it boring? Write down the feelings you had while watching or participating.

What did you think of the prayers? As you listened to the prayers, what did you learn about the people, either good or bad? Did they "major in the majors" or get lost in the minors?

Were there songs you particularly liked? Please name them.

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5. The Talk

Did the speaker or pastor seem likeable? Weird? Is she/he a person you'd enjoy having coffee with? If not, why not?

How about the quality of her/his talk: does the speaker need public speaking lessons or is she/he pretty good?

Did she/he seem engaged/sincere/condescending?

Did the talk itself hold your attention? Was it enjoyable? Thought-provoking? Relevant? Credible? Did any part(s) of it particularly stand out to you in a positive or negative way?

6. After the Service/Meeting

Did anyone approach you and speak to you after the service ended? If so, how did you feel about that? Can you share their name(s)? Did you know them before visiting?

Did you bring any other people (adults, youth or children) with you to our service? If so, ask them about their experience. What did they tell you?

7. Concluding Thoughts

How was your experience at the church overall? Did you enjoy it? Would there be any point in you going there again?

If this church expects to attract people like yourself, what do you suggest they improve that you haven't already mentioned?

Do you have any other comments you want to share?

May we contact you if we have follow up questions regarding your responses? If so, please give us the following information:

Your Name _____

Email _____ Phone (optional) _____

Please return this form to the Tigard United Methodist Church office on your next visit, e-mail it to the church at info@tigardumc.com or mail it to Tigard UMC, 9845 SW Walnut Pl, Tigard, OR 97223.